

**NEWSLETTER 7**

# **ENHANCING AND VALIDATING SERVICE RELATED COMPETENCES IN VERSATILE LEARNING ENVIRONMENTS IN WESTERN BALKAN UNIVERSITIES (E-VIVA)**

**PROJECT DURATION:**  
15 / 11 / 2018 - 14 / 08 / 2022

**OVERALL BUDGET:**  
993,581 EUR



Co-funded by the  
Erasmus+ Programme  
of the European Union

## EVIVA PARTNERS:

EUROPEAN UNIVERSITY OF TIRANA (LEAD PARTNER)



DIE BERATER



BLENDED LEARNING INSTITUTIONS' COOPERATIVE / BLINC EG



UNIVERSITY OF DUISBURG ESSEN



*Offen im Denken*

UNIVESIDADE NOVA DE LISBOA



SS. CYRIL AND METHODIUS UNIVERSITY



MOTHER TERESA UNIVERSITY



UNIVERSITETI NËNË TEREZA  
УНИВЕРЗИТЕТ МАЈКА ТЕРЕЗА  
MOTHER TERESA UNIVERSITY

UNIVERSITY OF ELBASAN



UNIVERSITY OF SARAJEVO



UNIVERSITY SARAJEVO SCHOOL OF SCIENCE AND TECHNOLOGY



Sarajevo School of  
Science and Technology

UNIVERSITY OF DONJA GORICA



THE UNIVERSITY OF MONTENEGRO



UNIVERSUM COLLEGE



KOLEGJI  
UNIVERSUM

UNIVERSITY KADRI ZEKA



UNIVERSITY OF NOVI SAD



UNIVERSITY OF NIS





FINAL MANAGEMENT MEETING, TIRANA

## MANAGEMENT AND TRAINING MEETINGS

Final Management Meeting,  
Tirana, Albania, 27 April 2022

The Final Management Meeting was organized at the European University of Tirana on April 27, 2022. The meeting was held in hybrid form, with most of the participants in presence, and some EU partners online. The purpose of the meeting was to conclude the finalization of the project as well as review the progress of the EVIVA project, and to make one final check on the status of the deliverables of the project. Also, the second part of the meeting was dedicated to a financial review of the project.



STUDENTS' STUDY VISIT, PODGORICA, MONTENEGRO

## LEARNING PHASE – TRAINEESHIPS

1. Students' Study Visit,  
Podgorica, Montenegro, 7 March 2022

The first Students' Visit was organized in Podgorica, Montenegro. The hosting institution, University of Montenegro welcomed students in a 2-week programme on Service-related competences. University of Sarajevo, University of Novisad and University of Sarajevo School of Science and Technology attended this event, represented by 10 students each and academic staff. During the first week, students were familiarized with the new methodology of Design Based Collaborative Learning, whereas during the second week they had the chance to explore the host country and collaborate with each other in a two-day workshop, with the purpose of developing ideas and possible ways to make European Universities more customer friendly. Presentations of the business ideas were introduced in an open international event, with the participation of different stakeholders. Students had the chance of doing a Field Visit @Tehnopolis - Innovation and Entrepreneurship Center, the first part of planned capital project of Science and Technology Park in Montenegro. Experience exchange and Service Economy explained and discussed during this visit.



STUDENTS' STUDY VISIT, PODGORICA, MONTENEGRO



The Final Management Meeting was organized at the European University of Tirana on April 27, 2022. The meeting was held in hybrid form, with most of the participants in presence, and some EU partners online.



**STUDENTS' STUDY VISIT, PRISTINA, KOSOVO**

## 2. Students' Study Visit, Pristina, Kosovo, 20 March 2022

Universum College as partner in this project has implemented the study visit of 30 university students from Albania and Montenegro. Within the framework of the teaching curriculum, a study visit to the Innovation Centre Kosovo has been carried out. Students had the opportunity to learn more about the ecosystem of enterprise in Kosovo. Canvas Model and Mahara Platform were part of the lectures delivered to the students. The first week of the study visit consisted mainly of group work in developing business ideas, creativity and innovation, whereas the second week consisted of the study visit at the Innovation Center, as well as presentations of the business ideas developed by the students.

## 3. Students' Study Visit, Skopje, Macedonia, 04 April 2022

Ss. Cyril and Methodius University and Mother Teresa University, implemented the third study visit as students in Skopje. Students from 4 partners Universities in the region had the opportunity to learn more about personal canvas and digital skills and competences. The first

week of the study visit emphasized the importance of sustainability in companies and sustainability management in general through group work and exercises. The second week consisted on the finalization of the business ideas by each group of students, and presentation of the innovative ideas, as well as a field visit at the Innovation Hub.

## DISSEMINATION ACTIVITIES

### “Open Doors Day”, Montenegro, 23 March 2022

The “Open Doors Day” is an event that UOM is organizing every year, with the aim of promoting all university units to future students. This year, “Open Doors Day” was organized on March 23, 2022. The Faculty of Mechanical Engineering, as well as all other university units, had its own marketing desk where the professors and assistants represented study programs of their faculties. They also presented all other interesting things that are in relation with their activities of their faculties. During that promotion, the Faculty of Mechanical engineering presented all active international projects. In this regard, the EVIVA project is also presented. Its contribution and sustainability were highlighted during the presentation.



The first week of the study visit consisted mainly of group work in developing business ideas, creativity and innovation, whereas the second week consisted of the study visit at the Innovation Center, as well as presentations of the business ideas developed by the students.



**STUDENTS' STUDY VISIT, SKOPJE, MACEDONIA**



**“OPEN DOORS DAY”, MONTENEGRO**



ALBANIAN VIS A VIS INTERNATIONAL STUDENTS

### Second Students' Study Visit, Kosovo, 30 March 2022

EVIVA students who participated in the study visit organized in Kosovo, were invited to discuss the impact of the project at a TV programme in Pristina. The team was represented by Ms. Alisa Karalli, student at the European University of Tirana, who shared with the audience the outcomes of this study visit and the benefits that all students gained in terms of capacities and skills.

### Transnational Dissemination Conference, Albania, 04 May 2022

The transnational dissemination conference was organized at the European University of Tirana. During the conference the students who participated in the project study visits, presented their entrepreneurial projects, and this competition was finalized with a winner - PowerB Business Idea. Also, an article highlighting the contribution of the EVIVA project in strengthening capacities of the Western Balkans University was published at Mapo Newspaper.

### Albanian vis a vis International Students, Albania, 14 June 2022

Upon the successful completion of the academic year 2021-2022, European University of Tirana held an international event on blended mode, focused on Albanian Students' mobilities supported by Erasmus + Projects KA2. EVIVA project was presented through the loop of international students' experiences. Colleagues and partners from local and international universities were part of this event, to testify the successful cooperation among institutions and the excellent participation of our students in the study visits. Dr. Tim Sholze - Blended learning institutions' cooperative, Germany also congratulated the successful completion up to now, of the EVIVA project. EVIVA project has been based on a holistic software solution through the combination of LMS, e-Portfolio and validation software to create an innovative web-based learning space in which blended learning solutions can be applied. EVIVA has created a blended learning approach to facilitate and validate competence developments related to service orientation in rather informal learning contexts in higher education institutes and workplace learning contexts.



SECOND STUDENTS' STUDY VISIT, KOSOVO



TRANSNATIONAL DISSEMINATION CONFERENCE, ALBANIA



Upon the successful completion of the academic year 2021-2022, European University of Tirana held an international event on blended mode, focused on Albanian Students' mobilities supported by Erasmus + Projects KA2.



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